



Logging in to Clue



First time set up

You will receive your log on information via email, when you are set up as a user by your Clue Admin and tech team.

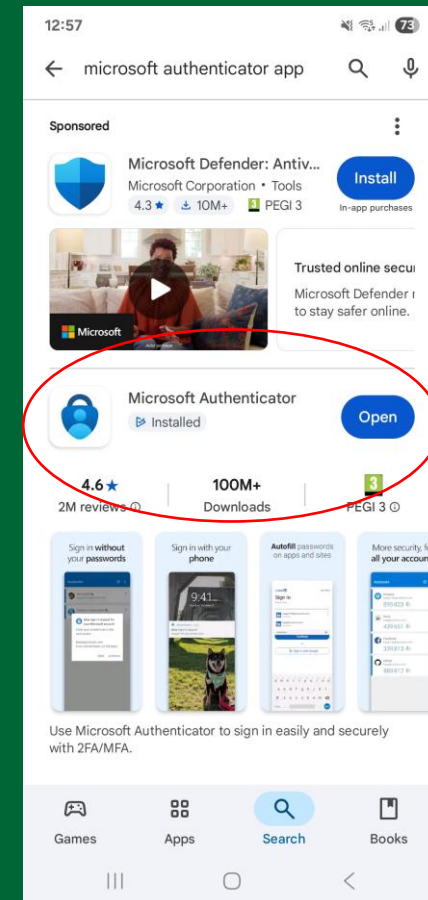
This will contain an authorisation code and your username.

Launch your web browser and go to the web address (URL)

<https://cricketregulator.clue.co.uk/>

Single Sign On and Multi-Factor Authentication have been applied so that you log in via your existing organisation credentials securely – this process requires some initial set up.

You will need an authentication method, we recommend the Microsoft Authenticator app
You can search **Microsoft Authenticator** in your mobile app store – you can Install or Open from here

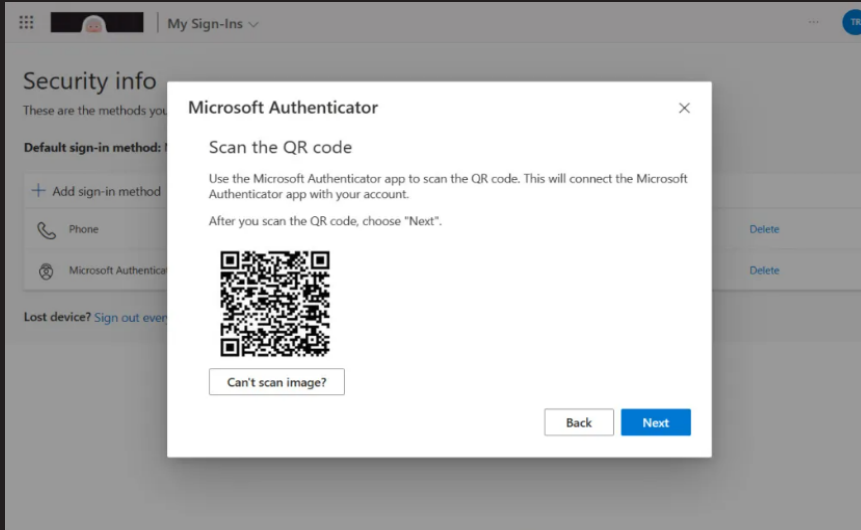


First time set up

When you go to the URL

<https://cricketregulator.clue.co.uk/>

You may see a page that looks like this.



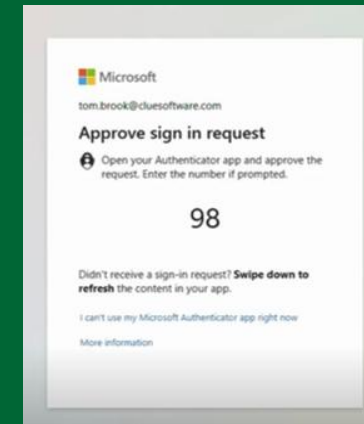
Go into your Authenticator app

In the bottom right hand corner there is a **Blue Circle icon** – click on this and it will open a scanner for the QR code.

Scan the code you see on screen.
Click Next through the prompts.

In your Authenticator App you will see "England & Wales Cricket Board Ltd" as an option to select

As you click through a number will appear on screen and your Authenticator App will ask you to enter this number – after you enter and click yes, you should be able to log on successfully



For any issues logging on please go to

www.cricketregulator.zendesk.com

And submit a request

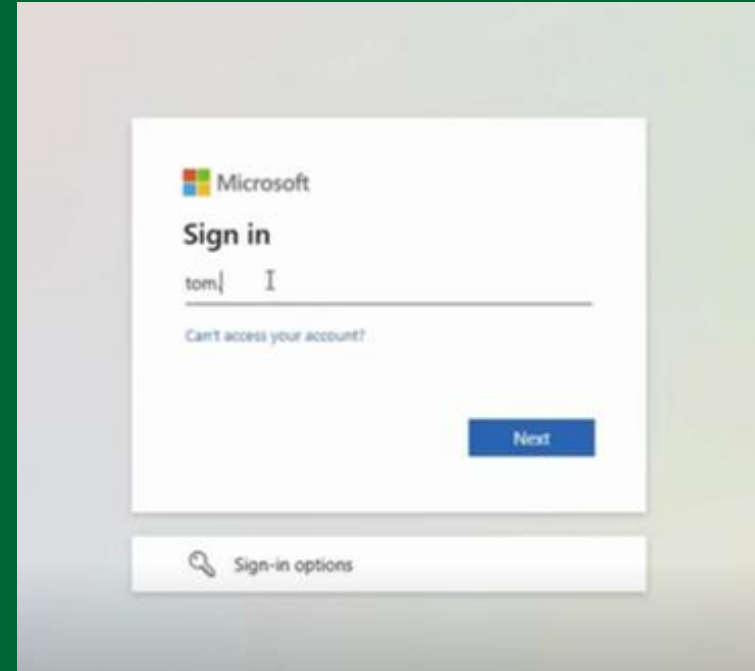
First time set up

Alternatively when you go to the URL <https://cricketregulator.clue.co.uk/>

You may be prompted for your Username and Authorisation code that has been provided to you...



Or a Sign in page for your email address



For any issues or if you have not received your log on information please go to

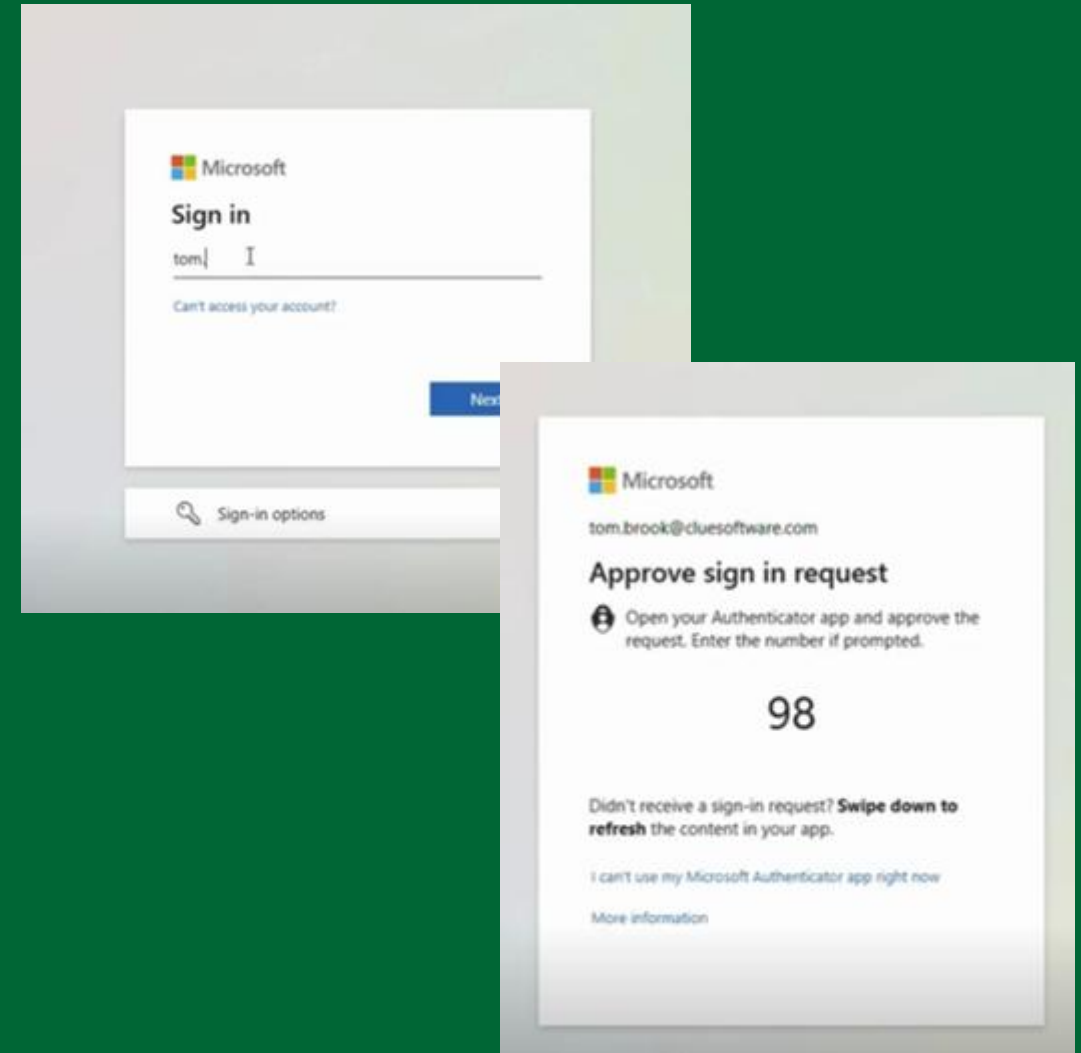
www.cricketregulator.zendesk.com

And submit a query

Following log ins

After you have logged into Clue for the first time, for all following sessions you will enter your email address and personal system log on password

You will be prompted to authenticate through your Authenticator App pop up in your mobile device – entering the number that appears on screen in the app



Step 2

After logging in you will be presented with your dashboard screen

(N.B. if this screen is blank – that is because you are yet to set up any dashboard views – further guidance can be found here in the training content portal – see Views, Dashboards)

CR1

Logged in as MILLS (Standard Mode) Switch to Investigation Mode | Log Off

Global Search

Dashboard Registers Tools Research Options

INCIDENT REGISTER

ADD INCIDENT

Incident View Search this Register GO

ADVANCED OPTIONS +

Bulk Action

URN	REFERENCE	SUBJECT	TITLE	DATE REPORTED	DATE OCCURRED	STATUS
20	2022/I/0014	Miss Karen LIVINGSTONE, Miss Julia MCNICOL	Alleged bribery by Miss Karen LIVINGSTONE and Miss Julia NCNICOL	03/04/2022	02/04/2022	Allocated
19	2022/I/0013	Mr Jordan HEATON	Mr Jordan HEATON involved in cyber crime activity	11/03/2022	08/03/2022	Allocated
18	2022/I/0012	Miss Shona POLLARD	Miss Shona POLLARD involved in cyber crime activity	25/04/2022	19/04/2022	Further Information
17	2022/I/0011	PC Basharat SCOTT	Fraudulent use of computer system by PC Basharat SCOTT	17/08/2021	15/08/2022	Proceed To Investigation
16	2021/I/0006	Mrs Lisa KNOX	Internal corruption by Mrs Lisa KNOX	11/03/2022	07/03/2022	Closed - NFA
15	2021/I/0005	DCI Emma WRIGHT	Disclosure of Information reported by Mrs Ivana SIMPSON	17/11/2021	15/11/2021	Closed - NFA